

2025 CHARITY PROGRAM FAQ

Q: When is Medtronic Twin Cities Marathon Weekend?

A: Medtronic Twin Cities Marathon Weekend is scheduled for Friday, October 3 – Sunday, October 5, 2025.

Q: What is the price for marathon entries for charity partners/participants?

A: Charity partners/participants pay \$139 + processing fees for the in-person event and virtual event (the lowest public price for marathon participants is \$149 + processing fees and increases as the race fills).

Q: What is the price for 10 Mile entries for charity partners/participants?

A: Charity partners/participants receive guaranteed 10-mile entries at a price of \$95 + processing fees for the in-person event and virtual event.

Q: What is the price for half-marathon entries for charity partners/participants?

A: Charity partners/participants pay \$135 + processing fees for the in-person event.

Q: How do recruited participants register using our charity's entries?

A: Upon submitting the requested number of registrations, TCM will email detailed registration instructions including registration codes for you to distribute to recruits.

Q: When requesting entries for the marathon and 10 Mile, do we select an entry range based on the charity partner level or do we need to select a specific number of entries within the range?

A: Charity partners will need to indicate a specific number of entries within the range based on the Charity Program level selected. This will be the number of entries they are committing to throughout the program.

Q: Can we increase our number of marathon and/or 10 Mile entries?

A: Yes, small increases can be made if entries are available. At the time of registration, you must select a specific number of entries within the range available based on your Charity Partner level. You will be able to request marathon entries up until registration closes, at 11:59 p.m. CST on Sunday, September 28, 2025.

Q: If I select Charity Pay as the payment method for entries, when will I be invoiced for payment?

A: TCM will send an invoice for all requested entries following the charity's acceptance into the program. (Note: There is a 3.5% Administrative Fee applied to all invoices as well as a 3% processing fee if charity elects to pay with credit card.)

Q: What will happen if my charity does not fill all of our marathon and/or 10 Mile spots/half marathon entries?

A: Charity partners are responsible for the quantity of requested entries and thus will <u>be invoiced for any unused entries</u> following Medtronic Twin Cities Marathon Weekend (this is applicable for 'Participant Pay' only as those who are 'Charity Pay' would have already paid for their entries). The number of entries is based on the Charity Partner Level you commit to. <u>Once you commit to a level, you are not able to move down a level</u>. (Note: There is a 3.5% Administrative Fee applied to all invoices as well as a 3% processing fee if charity elects to pay with credit card.)

Q: Is there a registration deadline for the marathon and/or 10 Mile/half marathon?

A: Yes, all charity participants must be registered for the event <u>by the time registration closes at 11:59</u> <u>p.m. CST on Sunday, September 28, 2025.</u> We cannot make exceptions to this deadline.

Q: Can my charity team participate in just the marathon or just the 10 Mile?

A: Yes, there is an option to participate in the Charity Program by requesting 10-mile entries only. There are premier and major 10-mile only level options available. Charities interested in only requesting marathon entries should contact AshleyR@tcmevents.org.

Q: If someone registers individually, but wants to use one of my charity's guaranteed entries, can the entry be transferred?

A: No. We cannot draft a person on to your team after they have already registered.

Q: Can someone run the Ultra Loony or Loony Challenge and still count towards one of my entries?

A: Yes. The individual should first register for the sub-event applicable to the challenge (Ultra Loony = Marathon, Loony = 10-mile) using your access and/or promo code. They can then transfer themselves into the challenge of their choice through Race Roster.

Q: Is there a fundraising platform my charity team can use if we do not have one established?

A: Yes, you are welcome to set up a fundraising page for your charity team via the fundraising platform provided by TCM, Race Roster, either as the sole way to raise funds or a supplemental offering for participants who are not officially part of your charity team (instructions for creating your fundraising campaign will be sent to you following the 2025 Charity Program Kick-Off Meeting).

Q: Do our charity participants need to meet a specific fundraising goal mandated by TCM?

A: No, each charity partner sets their own fundraising goals for their charity participants. TCM does not mandate participants to raise a certain amount.

Q: Will there be promotional materials available to assist in participant recruitment?

A: Yes, TCM will provide promotional materials to assist in participant recruitment (branded logos and graphics). This can be found on the registration website.

Q: Are TC 10K and TC 5K entries available to use for fundraising efforts?

A: Yes, but they are not included in any specific Charity Partner Level. Please contact AshleyR@tcmevents.org to secure 5K & 10K entries at the lowest price possible. You will still be responsible for filling these entries.

Q: Do I have to request TC 10K and TC 5K entries, or can individuals register on their own and fundraise?

A: No, individuals can register for the 5K & 10K independently and still fundraise for a charity partner; however, we encourage you to recruit participants to fundraise for your charity through participation in the TC 10K and TC 5K (Saturday Events as available) during Medtronic Twin Cities Marathon Weekend. Charity teams have had great success with using shorter distances, creating a more inclusive environment for team members supporting their cause.

Q: Can my charity complete the online registration on behalf of participants?

A: No, the individual must personally register using one of your charity's registration codes. The registration form includes personal information and participants' acknowledgements of our rules of competition, course time limits, code of conduct, etc.

Q: Can youth who register through the *TC Kids Run Free* Program officially participate on our team and count toward one of our charity team entries?

A: No, youth who register for the *TC Kids Run Free* Program cannot count toward your official charity team spots. They are still more than welcome and encouraged to fundraise for you as an unofficial member of your team.

Q: Can my charity team have a booth at the Health & Fitness Expo?

A: Yes, charity teams receive a 25% discount on a Health & Fitness Expo booth. For more information on hours and pricing, contact us directly at AshleyR@tcmevents.org.

Q: Can my charity team host a cheer zone along the course?

A: Yes, charities are invited to hold a cheer zone in the "Mission Mile," a designated location on the course. If you wish to host a cheer zone in a location outside of the "Mission Mile," there may be a fee to do so. All cheer zones are invited to participate in the Diane and Alan Community Cheer Challenge. Winners receive a donation for the non-profit of their choice.

Q: What will happen if the race is cancelled due to any force majeure?

A: In the event the race is cancelled due to an event outside of TCM's control, TCM charity program fees will not be refunded. Race entry fees will be subject to the general participant cancellation policy as stated in registration.

Q: Why are certain partnering levels only given 4 Half Marathons? Can charities request more?

A: The TCM Half-Marathon for More has a very limited number of spots open. TCM is giving up a portion of their spots to allow Charities to participate. At this time, we cannot guarantee that charities will be able to request more. Although it doesn't hurt to ask, please email AshleyR@tcmevents.org if you are interested in adding more Half-Marathons (subject to availability and first come first serve).

Q: What is the TC Half Marathon for More?

A: The 2024 inaugural TC Half-Marathon For More let 200 runners run the final 13.1 miles of the marathon course while they supported others to feel the power of motion. All funds raised through the TC Half-Marathon for More support TC Kids Run Free and Twin Cities In Motion's other mission initiatives. This year we are opening it up to our Charity Partners! By joining the TC Half-Marathon For More charities have the opportunity to claim a limited amount of Half-Marathon entries for their team

Q: How does the 10 Mile drawing going away affect Charities?

A: The 10-mile drawing going away will help Charities fill their spots. If/when the 10-mile is sold out, Charities will be able to recruit more runners – as this will be their only way in!

Q: What was the reason for getting rid of the 10 Mile drawing?

A: By starting the registration process earlier in the year, charity teams will have more time to recruit and engage fundraising runners and fundraising runners themselves will have more time to secure donations.